



# TERMS & CONDITIONS

## SPRING BREAK

### Registration deadline

Via Internet only. There is no registration deadline and there are no additional fees for registration.

### Discount policy / Camp de jour Centre Plein Air Fatima

Family Discount: \$12 discount for 2nd child or others of the same family. The child who is registered for the most weeks is considered the first child. This doesn't apply to the daily programs.

2 optional services Discount: \$10 discount applies when you buy two optional services (daycare and/or meals). This doesn't apply to the daily programs.

Residents of N-D-de-l'Île-Perrot Discount: \$52 discount per week per child on all weekly programs.

### Terms of payment

Via the website of the Centre (registration interface by AMILIA/SmartRec). No registration possible at the reception desk or by mail:

1. No registration fees for Spring Break;
2. Payment option # 1: Payable in full by credit card (Visa / MasterCard);
3. Payment option # 2: Payable in 2 installments by credit card (Visa/MC) 60% at registration + balance of 40% on February 15<sup>th</sup> 2024.

### Refused postdated online instalment

A fee of \$20 will be charged.

### Changing the registration

No fee for one or more changes to your registration.





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### **Confirmation of registration and additional information at registration are downloadable**

The paid invoice will serve as confirmation of registration. You have the responsibility to download these documents available in the left margin of the page of the selected camp.

People who do not have email will receive their receipt and additional information by mail or delivered at the counter.

### **Refund policy**

In case of cancellation before the service delivery date, an administration fee of \$20 per camper will be retained. No refund is available after this date.

During a stay, in case of illness or accident (doctor's note required) the lost days and services will be reimbursed on a pro rata basis.

The expenses incurred will be reimbursed in full if the activity is canceled by the Centre.

### **Waiting list**

When registration for a group is full, you may place your child on a waiting list. You will be contacted as soon as a place is free, after which you will have 24 hours to make a decision with no additional charges except for the difference ( $\pm$ ) between programs if your child is already registered in another program.

### **Expelling a camper**

Camp management reserves the right to expel a camper if his / her conduct is deemed unacceptable, in the best interest of the camp and the camper. In this case, a refund will be issued based on the number of days used, less the registration fee. You can see the camper's code of conduct in the left margin of the selected camp.

### **Misuse of equipment and infrastructures**

Camp management reserves the right to charge the parents of the offending participant for replacement and/or repair fees for any misuse of their equipment and/or infrastructure.

### **Personal effects**

The camp management does not assume responsibility for lost and/or damaged personal effects.





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### Emergency transportation

In case of emergency transportation to a health care facility, the costs are borne by the participant's parents.

